

PROMOTION OF ACCESS TO INFORMATION ACT MANUAL

Promotion of Access to Information Act, 2000 (PAIA) Manual

for

ET group of companies

("ET Group", "we", "our"):

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1. INTRODUCTION AND CONTACT DETAILS

The ET Group comprises:

Euro-Technology (Pty) Ltd, a company registered in South Africa under registration number 1973/05063/07 and having its registered address at ET House, 5 Torrens Road, Royal Cape, 7800, South Africa, which is an engineering consultancy;

Euro-Technology SPV (Pty) Ltd, a company registered in South Africa under registration number 1999/012689/07 and having its registered address at ET House, 5 Torrens Road, Royal Cape, 7800, South Africa, which is a software reseller;

Euro-Technology Properties (Pty) Ltd, a company registered in South Africa under registration number 2019/476727/07 and having its registered address at ET House, 5 Torrens Road, Royal Cape, 7800, South Africa, which owns and lets property; and

ET Simm Services (Pty) Ltd, a company registered in South Africa under registration number 2012/015346/07 and having its registered address at ET House, 5 Torrens Road, Royal Cape, 7800, South Africa, which provides on-site services – SIMM inspections.

Information Officer: Mark Hewitson

Address: ET House, 5 Torrens Road, Royal Cape, 7800, South Africa,

Postal Address: ET House, 5 Torrens Road, Royal Cape, 7800, South Africa

Telephone Number: (021) 762 3176

E-mail: mark@et-global.com

2. SECTION 10 GUIDE ON PAIA

PAIA grants a requester access to records of a private body, if the record is required for the exercise or protection of any rights.

A Guide has been compiled in terms of Section 10 of the PAIA. It contains information required by a person wishing to exercise any right, contemplated by PAIA. The Guide is available from the Information Regulator:

JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001

P.O Box 31533, Braamfontein, Johannesburg, 2017

General enquiries email: infoereg@justice.gov.za

Website: <https://www.justice.gov.za/infoereg/>

3. APPLICABLE LEGISLATION

Certain records held by ET Group are available in terms of legislation other than PAIA. The specific records which are available in terms of such legislation are set out therein and these records may in certain instances only be accessed by the persons specified in the relevant legislation. Such legislation include:

- Companies Act 71 of 2008
- Income Tax Act 58 of 1962
- Tax Administration Act 28 of 2011
- Value Added Tax Act 89 of 1991
- Pension Funds Act 24 of 1956
- Unemployment Insurance Act 63 of 2001
- Compensation for Occupational Injuries and Diseases Act 130 of 1993
- Basic Conditions of Employment Act 75 of 1997
- Employment Equity Act 55 of 1998
- Broad Based Black Economic Empowerment Act 53 of 2003
- Labour Relations Act 66 of 1995

- Medical Schemes Act 131 of 1998
- Protection of Personal Information Act 4 of 2013
- Electronic Communications and Transactions Act 25 of 2002
- Consumer Protection Act 68 of 2008

4. SCHEDULE OF RECORDS

General information about ET Group can be accessed via the internet on our website and social media pages.

The subjects on which ET Group holds records and the categories on each subject in terms of Section 51(1)(e) of PAIA are as listed below. Please note that a requester is not automatically allowed access to these records and that access to them may be refused in accordance with Sections 62 to 69 of PAIA and the Protection of Personal Information Act, 4 of 2013:

A. Human Resources:

- Employee records
- Contracts
- Guidelines, policies and procedure

B. Corporate:

- Shareholder records
- Records relating to the incorporation of ET Group
- Statutory records
- Board minutes and resolutions

C. Financial:

- Tax records (ET Group and Staff)
- Annual financial statements
- Bank statements
- Purchase Orders/Invoices
- Asset Register
- Insurance information

D. Operational:

- Operational reviews

- Vendor records
- Guidelines, policies and procedure
- Contracts
- Customer records and reports
- Designs and structural reports
- Internal and external correspondence
- Records provided by a third party
- Databases
- Information technology

For further information, please see our privacy notice attached as Appendix A to this Manual and available on our website.

5. FORM OF REQUEST

A requester must comply with all the procedural requirements contained in PAIA relating to the request for access to a record.

A request for access to records held by ET Group in terms of section 50 of PAIA must be made on the form contained in the Regulations Regarding the Promotion of Access to Information (Form C). A copy of the form is attached as Appendix B. The request must be made to ET Group at the address or email address, specified in Section 1 above.

A requester must provide sufficient detail on the prescribed form to allow ET Group to identify the record or records which have been requested and the identity of the requester. If a request is made on behalf of another person or entity, the requester must submit details and proof of the capacity in which the requester is making the request, which must be reasonably satisfactory to ET Group. The requester is also required to indicate the form of access to the relevant records that is required, and to provide his, her or its contact details in the Republic of South Africa.

The requester must identify the right that he, she or it is seeking to exercise by accessing records held by ET Group and must explain why the particular record or records requested is or are required for the exercise or protection of that right.

6. PRESCRIBED FEES

Depending on your request, we may be entitled to charge you certain fees. The fees which may be payable are prescribed and available either on the Information Regulator website or the website of the South Africa Human Rights Commission. Before attending to your request we will advise you of the total fees you will need to pay.

Mark Hewitson
Information Officer of ET Group
Date: July 2021
Version 1

APPENDIX A – PRIVACY NOTICE

The Privacy Notice relating to third party data subjects can be located on our website.

The Privacy notice relating to employees and contractors is available at our office and on request.

APPENDIX B TO PAIA MANUAL

FORM C

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY
(Section 53(1) of the Promotion of Access to Information Act, 2000
(Act No. 2 of 2000)

[Regulation 10]

A. Particulars of private body

The Head:

B. Particulars of person requesting access to the record

- | |
|--|
| <p>(a) The particulars of the person who requests access to the record must be given below.</p> <p>(b) The address and/or fax number in the Republic to which the information is to be sent must be given.</p> <p>(c) Proof of the capacity in which the request is made, if applicable, must be attached.</p> |
|--|

Full names and surname:

Identity number:

Postal address:

Fax number:

Telephone number: _____

E-mail address: _____

Capacity in which request is made, when made on behalf of another person:

C. Particulars of person on whose behalf request is made

This section must be completed *ONLY* if a request *for information* is made on behalf of *another* person.

Full names and surname:

Identity number:

D. Particulars of record

(a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.

(b) If the provided space is inadequate, please continue on a separate folio and attach it to this form.

The requester must sign all the additional folios.

1 Description of record or relevant part of the record:

2 Reference number, if available:

3 Any further particulars of record:

E. Fees

- (a) A request for access to a record, other *than* a record containing personal information about yourself, will be processed only after a request fee has been paid.
- (b) You will be *notified of* the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends *on* the form *in which* access is required and the reasonable time *required* to search for and prepare a record.
- (d) If you qualify for exemption *of* the payment *of* any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

Disability: <hr/>	Form in which record is required
Form in which record is required: <hr/>	

Mark the appropriate box with an X.

NOTES:

- (a) Compliance with your request in the specified form may depend on the form in which the record is available.
- (b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
- (c) The fee payable for access for the record, if any, will be determined partly by the form in which access is requested.

1. If the record is in written or printed form:			
	copy of		inspection of record
2. If record consists of visual images this includes photographs, slides, video recordings, computer-generated images, sketches, etc)			
	view the images		copy of the images"
			transcription of the images*
3. If record consists of recorded words or information which can be reproduced in sound:			
	listen to the soundtrack audio cassette		transcription of soundtrack* written or printed document
4. If record is held on computer or in an electronic or machine-readable form:			
	printed copy of record*		printed copy of information derived from the record"
			copy in computer readable form* (stiffy or compact disc)
'If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable.			YES NO

G Particulars of right to be exercised or protected

If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Indicate which right is to be exercised or protected:

2. Explain why the record requested is required for the exercise or protection of the aforementioned right:

H. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at..... This..... day of20

SIGNATURE OF REQUESTER / PERSON ON
WHOSE BEHALF REQUEST IS MADE

